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FRONTEO USA Designated Relativity Best in Service Partner, Eighth Year in a Row

kCura recognizes leading global technology and eDiscovery services company FRONTEO USA as an Orange-level Relativity Best in Service Partner

SAN FRANCISCO, May 23, 2017 (GLOBE NEWSWIRE) -- FRONTEO USA, Inc. (NASDAQ:FTEO) (TSE:2158) ("FRONTEO") today announced that they have achieved kCura's Orange-level Relativity Best in Service recognition for providing an exceptional experience to Relativity end users.

As an Orange-level Relativity Best in Service partner, FRONTEO meets the infrastructure, support, and expertise requirements of the program, while serving above average user counts. Best in Service recognition maintains an unbroken tenure for FRONTEO as a Relativity host and partner.

With Relativity, FRONTEO offers its clients a fully-featured eDiscovery platform that lets users create and automate custom workflows, leverage a complete set of text analytics capabilities including technology-assisted review (TAR), and build custom applications within the software to manage and search all types of case-related data and information. FRONTEO is also a RelativityOne Certified Partner, and is proud to be able to offer a hybrid eDiscovery offering that connects on-premises instance of RelativityOne, providing clients with access to the platform however they want.

"FRONTEO is pleased to achieve Relativity Best in Service designation for the eighth year running," CEO Craig Carpenter explained. "This showcases our dedication to providing our clients with the right tools and expertise needed for best-of-breed eDiscovery and litigation support."

Through a voluntary audit, Relativity Best in Service partners demonstrate their expertise and experience hosting projects in Relativity. kCura evaluates these partners' individual data centers in three areas: technical infrastructure, customer service, and product expertise. Additionally, Best in Service partners meet a set of requirements for duration as a hosting partner, size of Relativity installations, and core Relativity certifications.

"FRONTEO consistently provides a great Relativity experience," said Roland Garcia, Partner at Greenberg Traurig, LLP. "They are always helpful and responsive, clearly the best in the business. They are fully deserving of the Relativity Best in Service designation for the eighth year in a row."

kCura has two designations for Best in Service partners' data centers: Orange and Blue. While both designate data centers that provide a quality Relativity experience, Orange-level sites have made additional investments in people, process and technology to manage installations with above-average user counts—all while maintaining the high standards of Best in Service.

"FRONTEO is a longstanding partner, and we're excited to congratulate them again on earning Best in Service status," said George Orr, vice president of customer success and support at kCura. "Continuing to earn this designation year after year demonstrates FRONTEO's long-term commitment to excellent customer service and Relativity expertise."

About FRONTEO USA, Inc.

FRONTEO USA, Inc. ("FRONTEO USA") is a wholly-owned direct subsidiary of FRONTEO, Inc. a publicly traded global technology and services company specializing in big data, artificial intelligence, information governance, managed review, and litigation consulting for the eDiscovery market. FRONTEO USA serves Am Law 200 law firms, Fortune 500 companies and government agencies across all phases of the eDiscovery process including collection, processing, forensic investigation, hosted review, and production. FRONTEO USA provides robust English language services along with advanced specialization in Chinese, Japanese and Korean languages supported by our Lit i View platform. Driven by the unique FRONTEO AI technology KIBIT, companies can proactively and predictively assess fraud, data leakage and pre-crime events alongside the eDiscovery lifecycle and gain a deep understanding of their data. FRONTEO USA is a Relativity Best in Service Orange partner as well as a RelativityOne Certified Partner, and maintains review centers in San Francisco, Los Angeles, Phoenix, Houston, New York, Washington, DC, London, Tokyo, Seoul, Taipei City, and Manila. For more information visit www.fronteo.com/usa.

About kCura

kCura are the developers of [Relativity](#), an eDiscovery platform [used by more than 12,000 organizations](#) to manage large volumes of data and quickly identify key issues during litigation, internal investigations, and compliance projects. Relativity has over 150,000 active users in 40+ countries from organizations including the U.S. Department of Justice, more than 70 Fortune 100 companies, and more than 195 of the Am Law 200. Corporations, law firms, and government agencies use Relativity on-premises, in the cloud, or as a hybrid platform—with hosted, on-demand solutions available through a global network of partners. As a platform, Relativity also allows developers to design, build, and integrate applications that extend its functionality. kCura has been named one of [Chicago's Top Workplaces](#) by the Chicago Tribune for six consecutive years and received the CityLIGHTS Lighthouse Award from the Illinois Technology Association in 2016. Please contact kCura at sales@kcure.com or visit <http://www.kcure.com> for more information.

Safe Harbor Statement

This announcement contains forward-looking statements. These forward-looking statements are made under the "safe harbor" provisions of the U.S. Private Securities Litigation Reform Act of 1995. These statements can be identified by terminology such as "will," "expects," "anticipates," "future," "intends," "plans," "believes," "estimates" and similar statements. Among other things, the amount of data that FRONTEO, Inc. expects to manage this year and the potential uses for FRONTEO, Inc.'s new service in intellectual property-related litigation, contain forward-looking statements. FRONTEO may also make written or oral forward-looking statements in its reports filed with, or furnished to, the U.S. Securities and Exchange Commission, in its annual reports to shareholders, in press releases and other written materials and in oral statements made by its officers, directors or employees to third parties. Statements that are not historical facts, including statements about FRONTEO, Inc.'s beliefs and expectations, are forward-looking statements. Forward-looking statements involve inherent risks and uncertainties. A number of factors could cause actual results to differ materially from those contained in any forward-looking statement, including but not limited to the following: FRONTEO, Inc.'s goals and strategies; FRONTEO, Inc.'s expansion plans; the expected growth of the data center services market; expectations regarding demand for, and market acceptance of, FRONTEO, Inc.'s services; FRONTEO's expectations regarding keeping and strengthening its relationships with customers; FRONTEO's plans to invest in research and development to enhance its solution and service offerings; and general economic and business conditions in the regions where FRONTEO, Inc. provides solutions and services. Further information regarding these and other risks is included in FRONTEO, Inc.'s reports filed with, or furnished to the Securities and Exchange Commission. FRONTEO does not undertake any obligation to update any forward-looking statement, except as required under applicable law. All information provided in this press release and in the attachments is as of the date of this press release, and FRONTEO, Inc. undertakes no duty to update such information, except as required under applicable law.

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