

FRONTEO USA Aspera User Guide

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How to Access Aspera

- 1) Using a Web browser, visit the Aspera URL @ [Https://aspera.fronteo.com](https://aspera.fronteo.com)



Welcome to the FRONTEO WARP DRIVE File Transfer Server.

By logging into this environment, you agree to our terms and conditions for File Transfer operations.

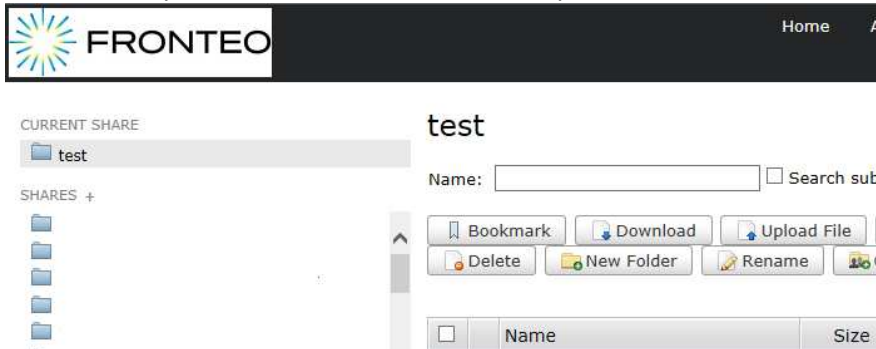
SYSTEM MAINTENANCE NOTIFICATION: FRONTEO will be performing mandatory maintenance with Aspera File Transfer shutdown.
Starting: 11/19/2016 9:00 PM PST
Ending: 11/20/2016 6:00 AM PST.

Log In

Username

Password

- 2) Login using your supplied credentials
- 3) Once logged in, you will be directed to the Aspera Home screen. You will be able to see the Shares folder/s that you have access on the left hand pane



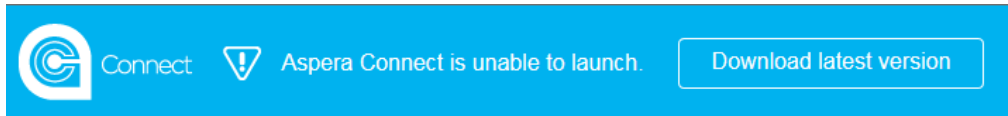
- 4) Click your intended Shares folder. You will notice at the top portion of the page that Aspera will try to launch the Aspera Connect web browser plugin.





Installation of Aspera Connect Web Browser Plugin

The Aspera Connect web browser plugin is a required component that you need to download and install in your local PC. If this is the first time you are going to use Aspera in your PC, then Aspera will inform you that “Aspera Connect is unable to launch” due to which you will have to download and install the component.

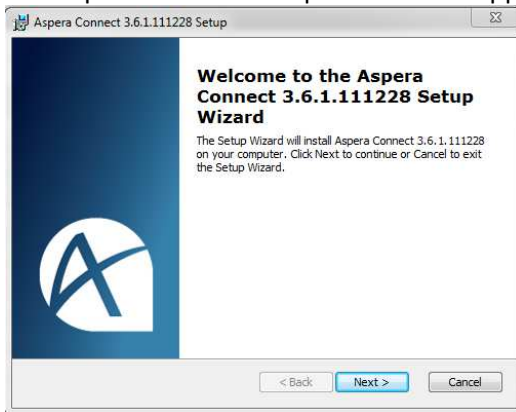


If you will be presented with the same error message as above, kindly follow these steps:

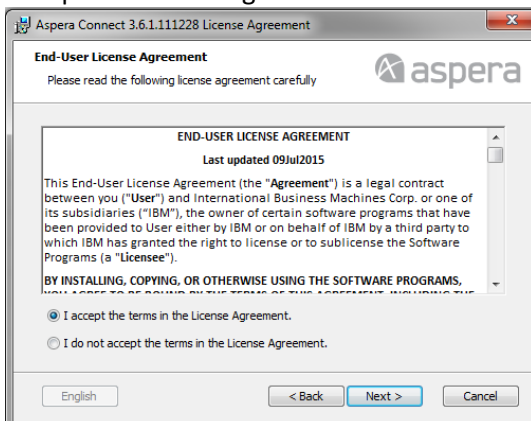
- a. Click **Download latest version**
- b. Save the Aspera Connect installer



- c. Once the installer has been downloaded, access the folder to which it is currently saved and then double-click on it for the installer to run
- d. The Aspera Connect Setup window will appear; click **Next**

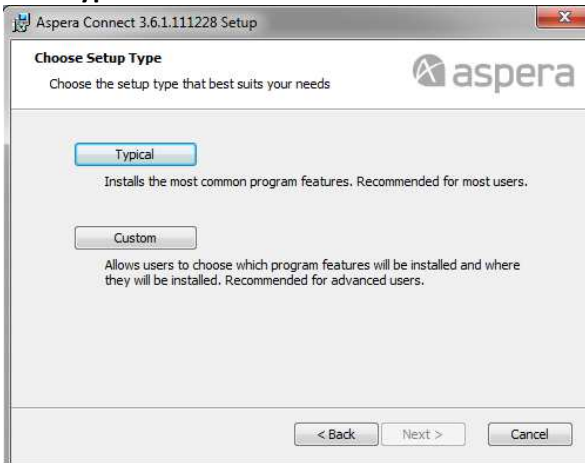


- e. Accept the license agreement and then click **Next**

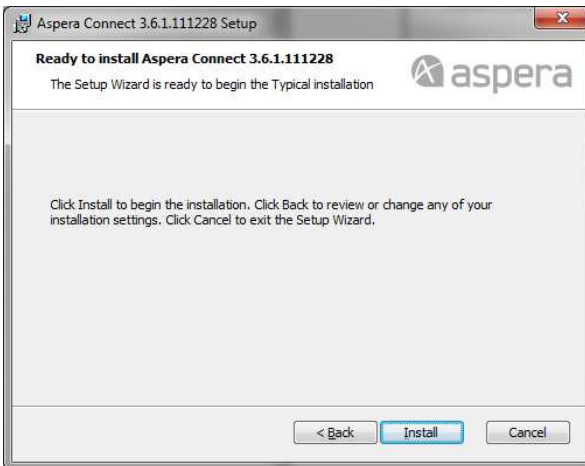




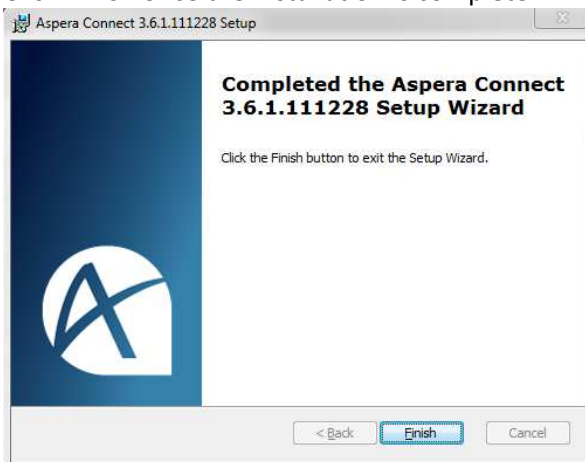
f. Click **Typical**



g. Click **Install**

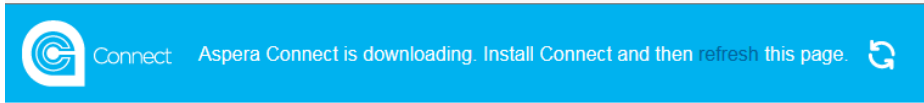


h. Click **Finish** once the installation is complete

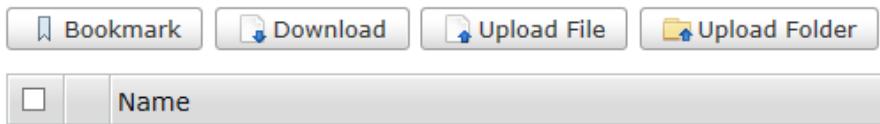




- i. Refresh the Web page to which you are accessing Aspera

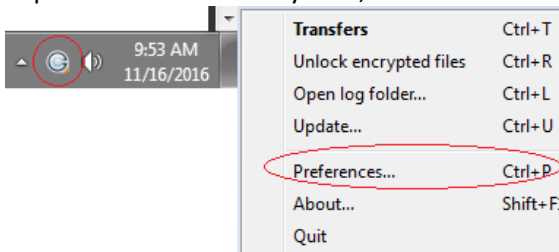


If everything is OK, you will notice that the **Download, Upload File & Upload Folder** buttons are enabled



On this example, we've used Internet Explorer Web browser. On some Web browsers, you may see some warning or error status prompts about the plugin being unsupported, needing the Web browser configuration changed to allow it to run, or other blocking of popups and use of the site. Kindly allow and enable any popup blocking or plugin restrictions that get presented.

- j. Once the Aspera Connect web browser plugin has been installed, it should be running and show as available in your Windows Task Tray list of supporting utilities as a circle "C" icon. Right-click on this Aspera Connect task tray icon, and select **Preferences...**



- k. In the "Preferences – Aspera Connect" screen, select the **Transfers** tab, and change the default "Downloads" saving location from the "Desktop" folder to a location which you always want downloaded files to be stored, or you can choose the "Always ask me where to save downloaded file" option to allow for selection of the transfer destination folder on each download.





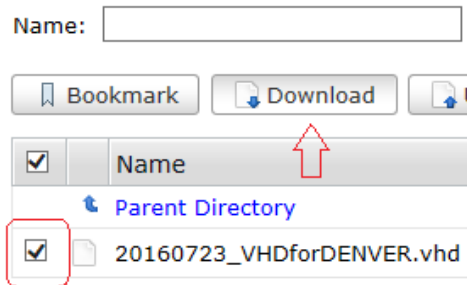
Transferring Data (Download / Upload)

If you can login successfully to Aspera and you were able to setup the needed Aspera Connect web browser plugin, you may now upload and or download data files inside your intended folder.

Uploads can be performed in a folder using the **Upload File** and or **Upload Folder** buttons. It is recommended that all files be compressed into a supported ZIP or RAR compressed container file format before upload.



For download, as a first option, you may use the selection check box control on the left side of each file, and then use the **Download** button at the top of the Files List.



Alternatively, you may use the triangle button located on the right hand side of each file. If you click that triangle button, you will be presented with a **Download** option.

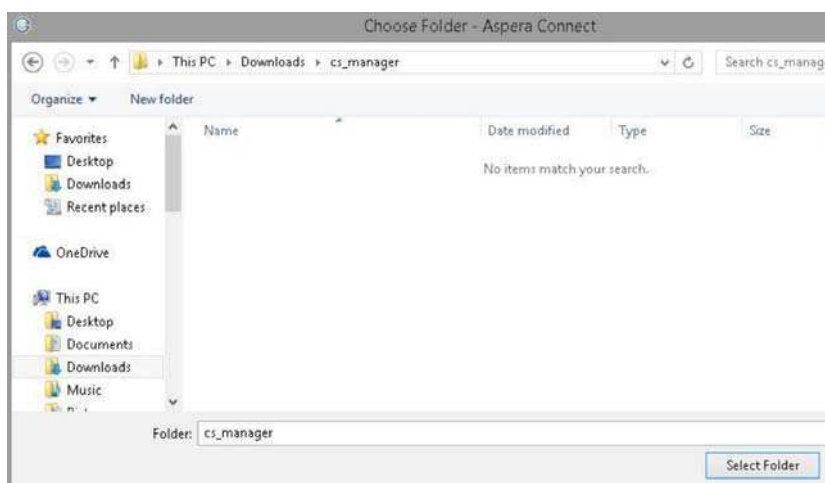




Upon execution of your first data transfer, the Aspera Connect plugin will require you to authorize and allow access to the transfer site by name. It is recommended that the **“Use my choice for all connections with this host”** option is selected and then click the **Allow** button to proceed with the file transfer task.



If you configured the Aspera Connect plugin to prompt for a download location, it will present a Choose Folder dialog box and allow you to browse to and select the destination for the file transfer to use.



The transfer will proceed and display its progress and status as shown in these sample dialog images.

